



Bed & Breakfast

Lo Scoiattolo e la Noce

BOOKING FORM

Name: Surname:

Address:

City: Zip code: Prov.:

Tel.: Fax.:

E-mail:

Number of rooms: Children less than 3 year old: Animali domestici:

Single:

Double: **alimentary intolerances:**

Triple:

Added bed: **Particular requests:**

Arrival date: **Departure date:**

Way of the advance payment, that is 30% of the total amount (to be performed within 48 hours after our acknowledgement of your booking):

Bank money transfer done at date ___/___/_____

Cin Abi Cab Numero C/C

IBAN

Swift BIC

Account owner

F 01005 01611 000000016150

IT35 F010 0501 6110 0000 0016 150

BNLIITRR

Sormani Massimo

Web payment through **PayPal** _date___/___/_____

Send this *reservation form*, filled in all its parts and signed, to fax n° +39 0323 934759 or send it by email "info@loscoiattoloelanoce.it" and please attach a receipt of your payment.

Date: / /

Signature:

Booking conditions

The booking conditions and the prices are meant as known, accepted and fully signed at the moment of reservation. We reserve our right to update and/or modify them in any moment. In that case, if booking is already done, we guarantee the prices and conditions at the moment of booking.

We usually accept reservations not earlier than three months the beginning of your stay. For longer periods we give our guests the **Choice Right**. This right must be required non after the deadline of this option, that is three months before the start of the stay. In case that, at the deadline, such reservation is not made effective by the payment of the deposit, confirmatory and announced by fax or e-mail, together with this **Reservation Form** and the **Regulations**, properly filled and signed for acceptance, such option will be meant as cancelled without any further communication.

When we will receive the **Reservation form**, the **Regulation** and copy of **receipt of payment of confirmatory deposit**, we will send you within 2 working days (by fax or email) the **Acknowledgment of Reservation** and in any moment the rooms will be reserved for you.

For the final confirmation of the reservation a **Confirmatory Deposit** of **30% of the total amount of your stay** is required. If it will not reach us within **48 hours** after you receive our availability reply, your reservation will be cancelled without any further communication. **Your deposit will be refund in case you will cancel your reservation within twenty days before your stay, excluded the refund costs.** Nothing will be refund in case of cancellation later than 20 days before your arrival. The payment of your stay must be done at your arrival. **We do not accept credit cards or bancomat.**

The current prices, that can be seen in the pages of our internet site <http://www.loscoiattoloelanoce.it> are also found in the lounge and at the entrance of every room. The price includes breakfast. The **B&B Lo Scoiattolo e la Noce** can cancel in any moment this present contract, totally or partially, without any fees, for exceptional circumstances. In that case, if the contract is cancelled before its execution, the customer will be reimbursed of all his payments.

Any variation to the number of people must be communicated in written form (fax or e-mail) before arrival; we cannot automatically guarantee requests for additional beds beyond the booked ones.

Any problem, criticism or request must be communicated as soon as possible during your stay verbally, or in written form after your stay. Complaints received after 15 days from your departure will not be considered.

We decline any responsibility for problems not depending on us and that may cause problems, delays or cancellations before, during or after your stay (strikes, transport problems, postal problems, weather conditions, water or electrical breakdowns, natural disasters, etc.)

Information according to art.10 of law 675/96 and successive modifications and integrations.

According to law 675 of 1996, personal data will be treated by "Bed & Breakfast Lo Scoiattolo e la Noce exclusively to perform the activity in object. The informatic treatment of the data will guarantee their maximum discretion. According to art. 13 the right of the guest to access to his own data is guaranteed, asking for their correction and modification, and if necessary, to their complete erasement, by sending an email to info@loscoiattoloelanoce.it by indicating in the subject "cancellazione da Vs. database". By agreeing to the above document and sending this back signed, you allow the treatment of your data by Bed & Breakfast Lo Scoiattolo e la Noce.

Signature of the guest, accepting all the above.....

BED & BREAKFAST "Lo Scoiattolo e la Noce"

Via Per Gignese, 6 – 28838 Stresa (VB)

Tel. & Fax. 0323 934759 - Cell. 339 2281666

www.loscoiattoloelanoce.it - <mailto:info@loscoiattoloelanoce.it>



Bed & Breakfast

Lo Scoiattolo e la Noce

REGULATION

PREMISES

The **B&B LO SCOIATTOLO E LA NOCE** is the private house of Massimo Sormani and his two sons, Tommaso e Guglielmo. *Occasionally* is open to the public (as ruled by the National regulation for B&B) and therefore our house requires to our guests (we repeat: **guests, not customers!**) the same respect one has for his own house or that of his friends and relatives. Moreover, the rules at **B&B LO SCOIATTOLO E LA NOCE** are the ones given by reciprocal respect, even if not stated by law.

TIMES

ARRIVAL: The rooms can be consigned between 2 and 8pm. At their arrival, guests must give an identity document, valid for registration, as stated by law. Not to fulfill such a requirement is against law and oblige us to ask our guests to immediately leave our Bed & Breakfast. The personal data of our guests are treated according to Italian privacy laws.

DEPARTURE: Rooms must be freed within 10am of the day of departure.

BREAKFAST: Breakfast is served from 7:30 to 9:30am. Guests will be served with coffee, tea, milk, fresh bread, brioches, butter, jams, yogurt, honey and other typical regional products. We kindly ask to warn us in case of alimentary intolerances or allergies.

COMPORIMENTAL RULES

In our Bed & Breakfast one must avoid behaviors, games or use of apparatus that might disturb other guests. Children must always be accompanied by adults who are responsible of their behaviors. **SMOCKING IS SEVERELY FORBIDDEN IN THE ROOMS! ALSO ANY DRUG IS ABSOLUTELY FORBIDDEN!**

Guests cannot host in our house people that are not registered and we kindly ask them to go around our house with proper dresses, so as not to offend other guests. Keys or the room, of the safe, of the entrance door and of the fence will be given to our guest. Every lost key will be charged by € 10. Any damage provided by the guest to structures or objects must be paid him. We recall, finally, that you are guests and not customers, and therefore we feel free to reject anyone who is not longer welcome or violated in any way this present **Regulation**.

LOUNGE, KITCHEN, TERRACE AND PARKING

The lounge, the kitchen and the terrace can be freely accessed by our guests. The use of the kitchen has to be discussed in advance and everything is left to the guest, including ordering and clearing. To use the fireplace, it is mandatory to ask us. The car park is not guarded.

ROOMS

Smoking is forbidden; also the ornamental candles cannot be lit, as any other free flame, for security reasons. It is not allowed to prepare a meal and eat it in the rooms. Rooms are fully furnished and deserve all possible care, thank you. Inside them you will find all you need: towels covers, pillows, etc. For any need, do not hesitate to ask the owners who will do their best to help you. The change of linen (that you will find clean at the beginning of your stay) is done every 3 days. The cleaning of the room is our duty at the times and moments that we decide. At the end of your stay you are kindly asked not to leave any dirty towel or linen on the floor, thank you. Every room has a safe: we therefore **decline any responsibility in case of thefts of personal belongings or anything else.**

BATHROOMS

The upper room has a private bathroom, while the other two have a common bathroom. In the worst case you will have to share that bathroom with other three persons. Therefore we kindly ask the maximum cleanness and not to leave your belongings in the common bathroom. Please do not abuse of the bathroom: to take agreements with your mates about the usage times will be useful for everybody.

PETS

Small pets are allowed in our house, provided that:

1. Sleep in the same room as their owners and do not disturb other guests;
2. Are calm and inoffensive, and in any case never leave them free to circulate alone into the house;
3. Are clean and provided of the necessary hygienic tools for their physiological needs;
4. Are in good health and with the vaccinatio requested by law.

The present **Regulation** is part of the **Reservation Form** and has to be read carefully, filled and signed for acceptance. By signing it, the guest commits himself to fully accept the content of the **Regulation** and to comply with it during his stay at **B&B Lo Scoiattolo e la Noce**.

For things not explicitly mentioned, one has to refer to existing rules, laws and to common sense.

We thank you for choosing our house and we wish you a happy and quite stay.

Guest signature, for acceptance

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